



We would like to say welcome to Nurturing Family Day Care Scheme!

Whether you have made the decision for the first time to place your child in an education and care service or if you are a veteran that is transferring from another location, the trust you have displayed by placing your child with us is never taken lightly or for granted. We are thankful for the confidence that you have shown in us, and the educators enrolled with Nurturing Family Day Care Scheme, and endeavor to ensure that we cherish and value the responsibility given to us.

By choosing Nurturing Family Day Care Scheme, a relationship has been formed between us, one that we hope to foster and strengthen for many years. As such if you have any questions, issues or concerns, regardless of how big or small they are, we're available through a variety of ways.

We can come to you at your home or work, or a date and time can be organised for you to visit us at our office in Coes Creek (157 Coes Creek Road).

We're available to call or by text on 0410 691 709 (Kylie) or 0434 986 947 (Louise).

You can email us at nurturingfdcs@gmail.com or visit our website www.nurturingfdcs.com.au And there are also our many social media pages that have messenger options; Facebook, Instagram, Pinterest and Twitter.

We have received service approval and as such we are able to assist with information about the Child Care Subsidy. We are able to clarify many elements of the Family Assistance Law, which we work under and if at any time we can't answer a question, we are able to use our contacts in the Department of Education and Training to further assist you.

Nurturing Family Day Care Scheme is an approved scheme, and this requires us to work under the National Quality Framework, and its associated regulations and laws. These govern every aspect of the education and care you receive at a registered residence or approved venue, the practices educators perform every day and how we support each other to ensure the highest level of quality care. If at any time you would like to review our policies and procedures, our Quality Improvement Plans, or any information that pertains to your child, please don't hesitate to ask!

Our philosophy believes that it is fundamental that...

- Educators provide a safe, well supervised environment for children to explore, play and exceed.

- Educators provide educational and creative programs from an approved learning framework based on individual and group observations.
- Educators provide experiences to enrich children's awareness of the environment and provide a sense of connection to the natural world.
- Educators provide opportunities for children's learning about living healthy lives.
- Educators be honest, having open communication with families, respecting their rights and opinions and with interactions that convey respect and recognition of family's skills and strengths.
- Educators encourage family involvement and feedback into the development and delivery of our educational programs.

While the information is vast, please take the time to read through our website, make notes and contact us if needed to ensure that you are 100% comfortable with your important role within Nurturing Family Day Care Scheme. This website has lots of in-depth information for parents and guardians about family day care, our policies and procedures, Quality Improvement Plan, government services (including CCS) and helpful community and parenting websites!

Many thanks,

Kylie and Louise

0410 691 709 and 0434 986 947

Provider Approval Name: Nurturing Family Day Care Scheme PTY LTD (Louise Back and Kylie Bishoff) Provider

Approval Number: PR-40010961 Provider Approval Conditions (if any):

Service Approval Name: Nurturing Family Day Care Scheme PTY LTD

Service Approval Number: SE-40009590

Service Approval Conditions : Must employ or engage at least one fulltime equivalent family day care coordinator for every 25 Family Day Care Educators engaged by, or registered with, the family day care service; and must not engage or registered more than 50 family day care educators with the service; and must only engage or register educators with the family day care service who provide education and care in the following local government areas: Gympie Council, Noosa Shire Council, Sunshine Coast Regional Council and Moreton Bay Regional.

Any Approved Venues: /

Nominated Supervisor: Kylie Bishoff

Educational Leader: Louise

Back Rating of the Scheme:

Meeting Waivers/Temporary

Waivers: /

Coordinator: Louise Back and Kylie Bishoff

Office Personnel: Heather Bishoff

The Hours of Operation: 8am to 5pm

Complaints to: Kylie Bishoff, 0410 691 709

Regulatory Authorities: Maroochydore regional office; 5352 9910 or email maroochydore.ecec@qed.qld.gov.au